



FAMILY INDEPENDENCE ADMINISTRATION
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POLICY BULLETIN #06-43-OPE

CHANGE IN HOURS AT THE EMERGENCY ASSISTANCE UNIT (EAU)

<p>Date: March 28, 2006</p>	<p>Subtopic(s): Emergency Housing</p>
<p> This procedure can now be accessed on the FIAweb.</p> <p>HDU and NOVA services will be available at the PATH site</p> <p>Families in need of shelter service after 5 pm should be referred to EAU</p> <p>PATH Unit and EAU hours</p>	<p>The purpose of this policy bulletin is to inform staff of the change in hours at the Emergency Assistance Unit (EAU), located at 151 East 151st Street, Bronx, New York, effective March 31, 2006.</p> <p>The EAU will be closed during normal business hours (9 AM – 5 PM) and open only from 5 PM – 9 AM, seven days a week. As a result, the Human Resources Administration (HRA) will no longer have Homelessness Diversion Unit and NO Violence Again (NOVA) staff at the EAU. All applicants/participants in need of emergency shelter services during normal business hours will be referred to the Prevention Assistance Temporary Housing (PATH) site at 346 Powers Avenue, Bronx, New York. PATH is a Department of Homeless Services–operated central intake site for families seeking emergency temporary housing.</p> <p>Families in need of emergency shelter services after normal business hours will be referred EAU.</p> <p>PATH hours are 9 AM – 5 PM, seven days a week.</p> <p>The EAU hours are 5 PM – 9AM, seven days a week.</p> <p><i>Effective March 31, 2006</i></p>

HAVE QUESTIONS ABOUT THIS PROCEDURE?
 Call 718-557-1313 then press 2 at the prompt followed by 765 or
 send an e-mail to *FIA Call Center*